

General information

All special terms and conditions that are mentioned below are applicable for all camping spots and rental accommodations at Holiday Park Het Winkel. And also for all the prices and arranged packages from Het Winkel. Furthermore the Recron terms and conditionals are applicable too.

Reservation

Making a reservation for a camping spot or rental accommodation can be done online on our website or by phone call with Holiday Park Het Winkel. We are available for phone calls from 8.30am till 7.30pm (depending on the season). You will receive your confirmation of reservation within one week after making it. This confirmation is also your proof of visiting.

Preference

If you have a preference for a certain spot, area, multiple spots or spots next to each other, we try to suit it if we can. But no one has a right to any specific camping spot. We as Holiday Park Het Winkel have the rights to reserve a spot for you. There is an additional cost for a preference.

General reserve

The prices include taxes, tourist taxes and environmental taxes (camping spots prices exclude tourist taxes). When the taxes change we keep the rights to change the taxes accordingly. If there are tax changes, it will automatically be included in our price. Mistakes in our flyers or on our pricelist do not bind us. Furthermore the Recron terms and conditions are applicable too.

Discounts/Arranged packages

Special offers and discounts should be mentioned and paid before arrival. Special offers and discounts will not be paid retroactively. During specific periods you can only book the arranged packages. Only one discount/special offer can be used simultaneously.

Payment

Your stay/arranged package should be paid fully before the date personally arranged for you. When you arrive at your camping spot later than the reserved arrival date you are obliged to pay the full amount. When you leave your camping spot sooner than the reserved departure date your stay automatically ends. The remaining days will not be compensated or paid back. It is also not an option to give your remaining days to others. The days you will not be able to stay will not be compensated with additional days during another stay.

Deposit

When you make a reservation you need to pay a deposit within 14 days after the day the reservation was made. The remaining amount needs to be paid three weeks before arrival.

Cancellation

Signing up to a cancellation fund is recommended. In case of a cancellation the sum that will be paid back is decided on the basis of the remaining amount of nights. This sum cannot be more than what is paid for the total stay minus the cancellation fee and the sign-up fee from this cancellation fund. Details about this cancellation fund is on the FAQ page on our website.

On our grounds

During your stay please contribute to the friendly atmosphere in our park, to make your and your fellow campsite guests stay more pleasant. Together we can maintain a clean and well organised holiday park. We kindly ask you to use our sanitary facilities properly. For example, throw away your waste at the appropriate place, the 'milieustraat'. Enjoy the beautiful and calm flora and fauna, but leave it in peace. Do not cut down or in any other way destroy the flowers and trees.

Responsible

Holiday Park Het Winkel is not responsible for; damage or injury originated from spending time on our grounds; damage because of the use of the facilities on our grounds; damage claims coming from noise disturbance from others; information provided via phone call or oral; the out of use facilities or services. Damage done to our rental accommodations, our facilities or on the grounds itself will be charged on the guest.

Emergency services

Please contact the reception of Het Winkel, if you need to use the help of emergency services like an ambulance, police or the fire department. When your report is known at the reception our staff might be able to help. During closing hours of the reception please contact us when you need help from the emergency services. Every guest can contact us 24-hours a day with the standard phone number: +31 (0)543 513025.

Young people

Youngsters that are travelling alone will not be granted access to the campsite.

Pets

Pets are allowed on our grounds. An additional € 3,00 a night per dog has to be paid. Every dog needs to be on a leash at all times and dog walks have to be outside our park. Dogs are allowed in a few certain rental accommodations (maximum 1 dog per chalet). An additional fee of € 5,00 a night per dog for the chalet is required. For the family house and the chalet there's also a mandatory additional fee for the final cleaning after your stay. For the chalet it is € 10,00 and for the family house it is € 25,00. You have to bring your own dog blanket and/or dog bed.

Visitors

In the case you get visitors they have to inform the reception of their arrival. After this they have to pay a visitors fee. We want to inform you that the behaviour of your guests is your responsibility. Visitors have to leave the campsite grounds at or before 10pm. Cars of guests need to be parked at our parking space.

Car

It is allowed to have a maximum of one car next to your camping spot. The additional cars need to be parked at our parking space.

Motorised traffic

The maximum speed for motorised traffic on our campsite grounds is 5km/h.

Access to the park

To enter our grounds you will need a barrier key. You can access the campsite from 7.30am till 11pm. After 10pm starts the quiet time period.

Quiet time period

The quiet time is between 10pm and 8am. Radio's and other loud music needs to be turned off and please keep the use of motorised vehicles to a minimum.

Party tent

Because of the peace, privacy and overall enjoyment of the stay at our holiday park of your fellow campsite guests it is not allowed to set up your own party tent (or other private party equipment) at your spot/rental accommodation. Marking your private terrain with for example wind screens is also prohibited. It is also not allowed to have flags or poles or other materials that are used for supporting/advertising certain brands to be planted on top of your campsite vehicle/tent.

Damage to pipelines

It is not allowed to dig holes or trenches due to the possibilities of damaging underground pipelines. In addition to that it is prohibited to damage the plantation in any way (for example walking through, cutting down etc.).

BBQ

Having a barbecue is allowed, if there are not any traces of it left behind on our grounds. However having an open fire is prohibited.

Entertainment

Het Winkel provides entertainment for our guests during major holiday periods. The program made by our entertainment team can be found at the reception as well as on our website. Participating in an activity or event is at your own risk. Het Winkel will not be responsible in case of damage or injuries while participating.

Complaints

Despite all the effort and work we put in to make your stay as carefree as it can be it might be possible you have a comment/complaint. We kindly ask you to report your complaint or comment at the reception. So together we might find a solution. If the complaint is not handled to your satisfaction you have 14 days maximum to write it down and send it to Holiday Park Het Winkel. After receiving the written complaint we will thoroughly take a look at it.

Camping

Arrival and departure

On the day of your arrival you have access to your camping spot starting from 1pm. For a camping spot with private sanitary facilities it is from 2pm. At your arrival you will receive the key and other useful tools and information for your stay at the reception.

On the day of your departure your camping spot needs to be empty on/ or before 11am.

If you leave before the reserved date of your booking please inform the reception of your departure. When this is occurring your stay will automatically end.

Private Sanitary

Booking a campsite spot with private sanitary is possible for a stay of at least two nights.

Monthly spot

We offer a limited amount of campsite spots suitable for monthly stays. The period of booking one of these spots varies between months. For the possibilities please ask the reception for further information.

Third parties

Visitors (like grandchildren, friends, acquaintances etc.) that use our campsite facilities need to sign up at the reception. These visitors pay per person/pet the amount that is applicable to them. If they visit more often it might be more suitable/profitable to add another person with your reservation. For further information or possible options feel free to ask reception personnel.

Additional tent

Setting up a small tent is permitted if the space on your camping spot allows it.

Electricity cables

Every now and then during lawn mowing we come across electricity cables that are not supposed to be there. We are not responsible for damaging or finding damaged electricity cables in places they should not be.

Use of electricity

If you booked a monthly or seasonal camping spot you need to pay for the (additional) use of electricity. We ask you to pay a deposit for this (additional) electricity. On the day of your departure we check the numbers and compare them to before your arrival. We will send you an invoice with all the numbers. If you want to have your numbers checked sometime during your stay please feel free to contact the reception for the possibilities.

Rental accommodations

Arrival and departure

On the day of your arrival you have access to your accommodation starting from 2pm. During check in at the reception you will receive the key and additional important information.

On the day of your departure the accommodation needs to be empty from 11am.

If you leave earlier than the booked departure date please inform the reception. This will also automatically mean your stay with us is over.

Booking a rental accommodation

Making a reservation for either one (or multiple) of our chalets or glamping tents means you have to stay for at least two nights. The family house is open for reservation for at least 3 nights.

Inventory

When entering the rental accommodation you will find a complete inventory. If there is something missing or damaged please contact the reception straight away. If there are any expenses to be made because of the missing or damaged pieces the cost will be sent to the previous tenants. You will find the list with the complete inventory in the information map inside the rental accommodation.

Final cleaning

We kindly ask you to leave the inventory clean, i.e. clean the dishes, broom the floors and remove the used bed linen etc. In case this isn't done an additional sum of money will be charged.

Deposit

For every rental accommodation (excluding the family house) we charge a deposit of € 150,00. For the family house the deposit is € 250,00. The deposit will be paid back after the final check has been done.

Smoking

All our rental accommodations are smoke free.

Extra services rental accommodations

When you enter the rental accommodation there will be bed linen en pillows waiting for you. Other useful bathroom and kitchen equipment (like tea towels, bath towels etc.) you need to bring yourself. It is also optional to rent this equipment from us. In addition to this you can also rent furniture for babies or small children, for example (a) baby chair(s) or baby bed(s). The bed linen for the baby bed(s) you need to bring yourself.